

**THE
WATER
PEOPLE**



The Water People Your Clear Choice

HOME PRODUCTS

Countertop Water Filters
Crocks
Under Bench Filter Systems
Reverse Osmosis Purifiers
Shower and Bath filters
Baby and Children
Fridge Filters
e-Tap
Boiling Drinking water
Boiling and Ambient
Drinking Water
Boiling and Chilled
Drinking Water
Faucet Options

OFFICE PRODUCTS

Floor Standing Bubblers
Coolers
Chilled Water
e-Tap
Boiling Drinking water
Boiling and Ambient
Drinking Water
Boiling and Chilled
Drinking Water

TRAVEL PRODUCTS

INDUSTRIAL PRODUCTS

We are the experts in bringing reliable, convenient, healthy and clean water into Australian homes and workplaces.

We are The Water People, an Australian owned and operated company, with an un-matched reputation for technical know-how, top quality products and outstanding service.

Some of our customers include:

- Sony Corporation
- Nestle
- BP Oil
- Myer Stores
- Vasey RSL Care
- Crown Casino
- Ego Pharmaceuticals
- Stramit
- MIA Victoria

**The ultimate
in water
quality**



Our company has specialised in the treatment and supply of pure water since 1990, when Managing Director, Kevin Pendlebury and his wife, Rosemary, established a business that has become one of the leading players in the industry.

A qualified master plumber, Kevin realised that in the confusion of bottled water options, water treatment products and filtration systems, his extensive experience could provide clear solutions for his customers' needs.

In an industry where there are fads, fashions and high-pressure sales, we are committed professionals who provide quality, tailored and lasting water solutions for large and small clients.

Whether your needs are domestic, commercial or industrial, our total service philosophy makes sure that your pure water supply is something you won't have to worry about again.

As an employer, you have the peace of mind of knowing that our contribution to Occupational Health and Safety in your workplace, is backed up with thorough regular maintenance and accurate records.

The Water People

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The Water People has an enviable reputation for trouble-free installation, using only licensed plumbers and outstanding follow-up service. We consult on specific needs at design stage, or at any time during construction, refurbishment or modernisation.

Our client base includes national and international corporations who depend on The Water People for sound technical advice, installation and 24 hr service of Membrane Purification Systems, Reverse Osmosis Systems, Desalination Systems and Mechanical Filtration Systems, at highly competitive prices.

Warranty

Water coolers and boiling hot water systems are guaranteed for 1 year for parts and labour. The filtration systems (excluding cartridge and UV lamps which are consumables) are guaranteed for 5 years, provided they are serviced by us, as recommended.

This warranty will be invalidated by -

- (1) Incorrect installation by others
- (2) Incorrect use of machine
- (3) Unsuitable electrical and water supply
- (4) Major short-coming of maintenance
- (5) Technical interventions or alterations of unauthorized nature

Quality Assurance

Our licensed plumbers are fully trained in the correct installation of the products we install.

Our filtration cartridges are certified to American NSF Standard 42.

The housings are certified to Australian MP5, Spec. 103.

The valves we use in our water filtration systems, i.e. pressure limiting anti hammer, flow control and backflow prevention, all conform to MP52 Spec. 416.

All work carried out and exceeding \$750 is subject to a Certificate of Compliance from the Plumbing Industry Board, which carries insurance to protect you against defective work for a period of 6 years.

Insurance

We have in place a \$10 million public and products liability insurance policy for your protection.

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